



Statseeker.



**Customer Case Study:
Australian Department of
Agriculture & Fisheries.**



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Reaching the edges while reducing Netflow costs.

The Information and Technology Partners (ITP) within Australia's Department of Agriculture and Fisheries (DAF) supports multiple government departments through a centralized corporate service partnership model. Their priority is to ensure the continuity of ICT service delivery and support for all existing business partners, across multiple agencies, to the same high standards.

DAF chose Statseeker for its ease of use, speed of data collection and reporting, and the ability to monitor their entire network infrastructure without cost restrictions.

DAF's opinion:

DAF cited Statseeker's exceptional support as one of the key factors when renewing their use of the solution.

The requirement.

DAF needed a fast, highly scalable, cost-effective network management solution to provide detailed monitoring visibility from the core of its network right to the edges. DAF also needed to be able to manage performance using thresholds and alerts, so that potential problems could be addressed before they became a major issue.

The results.

Specific benefits and uses for this client:

- Multi-user access for regional site administrators, each having their own customized view to proactively manage and monitor their part of their network.
- Capacity planning and analysis of performance issues, as well as measurement against KPIs, based on granular data.
- A huge cost saving on NetFlow capabilities while obtaining excellent visibility (their previous product was restrictive in terms of cost and licensing).
- Ease of use, low maintenance overhead and reliability.



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